

# Michel H. Al-Haj

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## EXPERIENCE

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### Self-Employed

Freelance IT Consultant

Amman, Jordan  
May 2023 – Present

- Conducted comprehensive client meetings to gather business and technical requirements
- Identified 15 key pain points and proposed solutions that led to a 20% increase in client satisfaction
- Engineered custom features including CRUD functionality and optimized barcode scanner
- Designed and built a custom website for a client using Django as the backend and Tailwind CSS for the front-end

### Salam Shipping and Forwarding Agency (Naouri Group)

Documentation Officer

Amman, Jordan  
Jan 2022 – Apr 2023

- Administered the completion of over 2000 data forms for logistics and air freight shipments including issuing invoices and delivery orders
- Managed the timely completion of weekly reports that led to a 95% successful closure rate for shipments. Ensuring efficient collaboration and smooth operations
- Handled received invoices (debit and credit notes) amounting to up to 50,000 Euros per invoice

### Orange Jordan

Intern in Digital Products and Transformation Department

Amman, Jordan  
Dec 2020 – Feb 2021

- Participated in Agile teams and attended 5 key scrum meetings including daily-standup meetings
- Created high-level and detailed-level workflows based on daily Robotics Processes Automation (RPA) update meetings resulting 30% decrease in development time

## EDUCATION

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### University of Debrecen | Debrecen, Hungary

Business Informatics Engineer (BSc)

Graduation Date: Jul 2021  
Cumulative GPA (4.91/5.0)

- Overall Classification of the Qualification: with Honors
- Thesis Work: A Deep Learning Approach to Predicting Stock Prices One Day in the Future | Tech Used: *TensorFlow, Numpy, Pandas, and sci-kit-learn*

## TECHNICAL QUALIFICATIONS

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- Python
- SQL / PL
- HTML / CSS
- Java Script
- Linux (Debian, Ubuntu, Kali)
- SAP GUI
- Tableau
- IBM SPSS
- Excel / VBA (Macros)
- Microsoft Office
- Version Control (Git)
- Object-Oriented Programming (OOP)

## IT PROJECT EXPERIENCE

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LinkedIn Connections Exploratory Data Analysis Dashboard | *Streamlit, Plotly, and Pandas*

- Implemented key metrics and interactive charts, Empowering users to identify valuable connections, contributing to users' professional growth by nearly 15%
- Enabled users to filter results by dates, company, and position leading to a 30% in user interaction

Clinic Management Desktop App | *PYQT5, SQLite, and Matplotlib*

- Achieved 20% increase in data quality through efficient and optimized error-handling CRUD operations
- Created a comprehensive performance dashboard, providing real-time insights into clinic operations leading to 15% improvement in operational efficiency
- Utilized datetime library in Python to develop an advanced appointment scheduling algorithm resulting 15% decrease in scheduling errors

Personal Website

- Deployed the website on an Ubuntu server using Gunicorn and Nginx and built with Django framework
- Applied Google Recaptcha v.2 in the contact form resulting in a 50% decrease in spamming attempts